



City Manager's Report

March 16, 2026

Administration

We've had some new teammates join our organization recently. We hope you all join us in welcoming:

- Administration- HR Specialist Tami Roberts and Municipal Clerk Mia Elston
- Police Dept.- Officer Mickael Blais and Dispatcher Lauren Casler
- Parks & Recreation- Team Member Christopher Mattina
- TCUD- Team Members John Kujawa, Cedric Lockhart, Lucas Fulton and Ty Conrad

This week marks Sunshine Week, which is a time to focus on the value of access to public information and help residents understand the workings of local government. We'll have more information coming out this week in reference to Sunshine week covering topics like FOIA

TCUD

Progress continues on the Wastewater Treatment Plant Improvement Project. The contractor has mobilized to the site with delivery of a mobile office trailer, portable facilities, equipment, and materials. Site preparation activities have begun, including excavation and grading in preparation for installation of the temporary equalization basin.

Upcoming work: Delivery of a crane and large steel panels is expected in late March to early April for assembly and installation of the temporary equalization basin. Annual backflow prevention test notifications will be mailed to residents this month. Residents with backflow prevention devices are reminded to have their devices tested by a certified tester who holds a valid City of Tega Cay business license and submit the completed report to City Hall by the June 1st deadline.



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Development Services

We are meeting with a potential developer for the 10-acre site off Dam Road behind Walmart next week to hear a proposal for that site.

Staff would like to thank planning commission and the steering committee for all of their hard work throughout this Comprehensive Plan Process over the past year. They also want to thank the committee members from Planning Commission, BOZA, EDC and the Storm Water & Environmental Committee who will not be returning for their hard work and efforts while serving.

We are awaiting Alderwood's final approval from SCDES on their Storm Water Pollution Prevention Plan (SWPPP) to allow grading to begin on their site.

Our Development Services Director, Nick Cauthen, and our Parks & Recreation Director, Dustin Overton, met March 11th with Duke Energy representatives inquiring about adding a restroom and picnic tables down at the river access by the Dam off New Gray Rock Road. They hope to begin work next fall.

Development Services has seen an increase in calls, inquiries, code enforcement complaints, walk-ins, and permit requests during this time of year so please be patient with staff as we work through it all. This past month they've dealt with 14 different properties on various code violations.

For the month of February: 79 total permits issued, 8 of which were new home permits and 5 residential COs.

Over the next month staff is working to determine projection numbers across the city for new residential and commercial construction to aid in revenue projections for the coming fiscal year.



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Public Works & Stormwater

Public Works teams have completed a variety of tasks this past month including removal of 4 trees from the Hamilton Walking Trail, replaced 9 street signs, 16 pothole patches and 56 storm water line locate request tickets. In addition, they were able to clean the storm water inlets on Hubert Grahay Way, repair an outfall on Riverbend and inspect three other storm lines utilizing CCTV.

Our loose-leaf collection program for the year has been completed, so everything will need to be bagged for collection until next season.

They have deployed the 2-new dump trucks that were obtain thanks to Council approving that funding request.

While our team conducts weekly curbside collection of brush and yard waste, this is the time of the year that we begin experiencing increased volume from our residents. We appreciate your patience as our crews make their way around the City and would like to remind everyone, tree parts need to be less than 4" in diameter and cut down to lengths 4' or shorter. For tree parts that are over 4" in diameter or for brush that is more than one truck load, you will need to schedule the pick-up with City Hall and there is a \$150/load fee for those.

Staff should begin installing the new pedestrian activated, rapid flashing beacons at Seven Coves/Trailridge and at Calloway by next week. This will improve the safety of both of those crosswalks, as long as pedestrians push the button and activate the lights. These will be just like the flashers already installed at Heron Harbor, Windjammer, Shoreline and New Gray Rock Rd. in front of Catawba Park.



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Parks & Recreation

The Award-Winning Best Dam Food Festival is right around the corner! Applications for arts & craft vendors remain open until April 3rd. Also, if you are interested in volunteering for the event, please visit the Events website for more details.

Quick PSA – Parks & Recreation staff has seen a spike in vandalism at city parks and on the walking trail in the past few weeks. Please assist Parks & Recreation staff in keeping our facilities looking great.

Maintenance staff has been busy with the start of the recreation season. They recently began working on updating the Look Out Disc Golf Course. They completed trimming limbs, repainted disc catchers, replaced & relocated a disc catcher, and will begin installing turf launch pads this month. Special shout out to TC resident & disc golfer Austin Vennetti for volunteering his time to assist with course improvements.

Youth Recreation Sports games officially started last week. Our final count for Spring 2026 is a total of 2,286 participants (1,180 Baseball/Softball/Flag and 1,106 Soccer)



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Fire Department

CALLS FOR SERVICE

CALL TYPE	COUNT
Emergency Calls for Service	125
Non-Emergency Calls for Assistance	160
School Fire Drills Conducted	4
TOTAL CALLS FOR SERVICE	285

COMMUNITY ENGAGEMENT

Our department is committed to community. Some of the events we participated in over the previous month were:

- **Ride To School in support of Tega Cay Elementary PTA/PTO** - Firefighters shared smiles and provided a ride to school, helping raise funds and strengthen our bond with local families and the schools.
- **Walk, Bike and Roll to School Event at Tega Cay Elementary** - Firefighters greeted children with fist bumps as they arrived for school, sharing smiles and encouragement as the children walked into school
- **Public Safety Meeting** - Joined the TCPD Chief Crosby and Sheriff Breeden for a Public Safety Meeting.

MILESTONES

The month brought exciting events that enhanced our organization and our community.

- **Pushing In Ceremony for New Ladder 1** - The ceremony was a tremendous success, and we extend our heartfelt thanks to everyone who came out to celebrate this important addition to our fleet.
- **SC Fire Academy Graduation - Firefighter Recruits Michael Brown and Tyler Nettnin** successfully completed Firefighter Recruit School, graduating from the South Carolina Fire Academy. We congratulate them on this outstanding achievement and welcome them to the team.
- **Training Hours** - Our team has completed over 1110 Training Hours Year to Date. Great Work!



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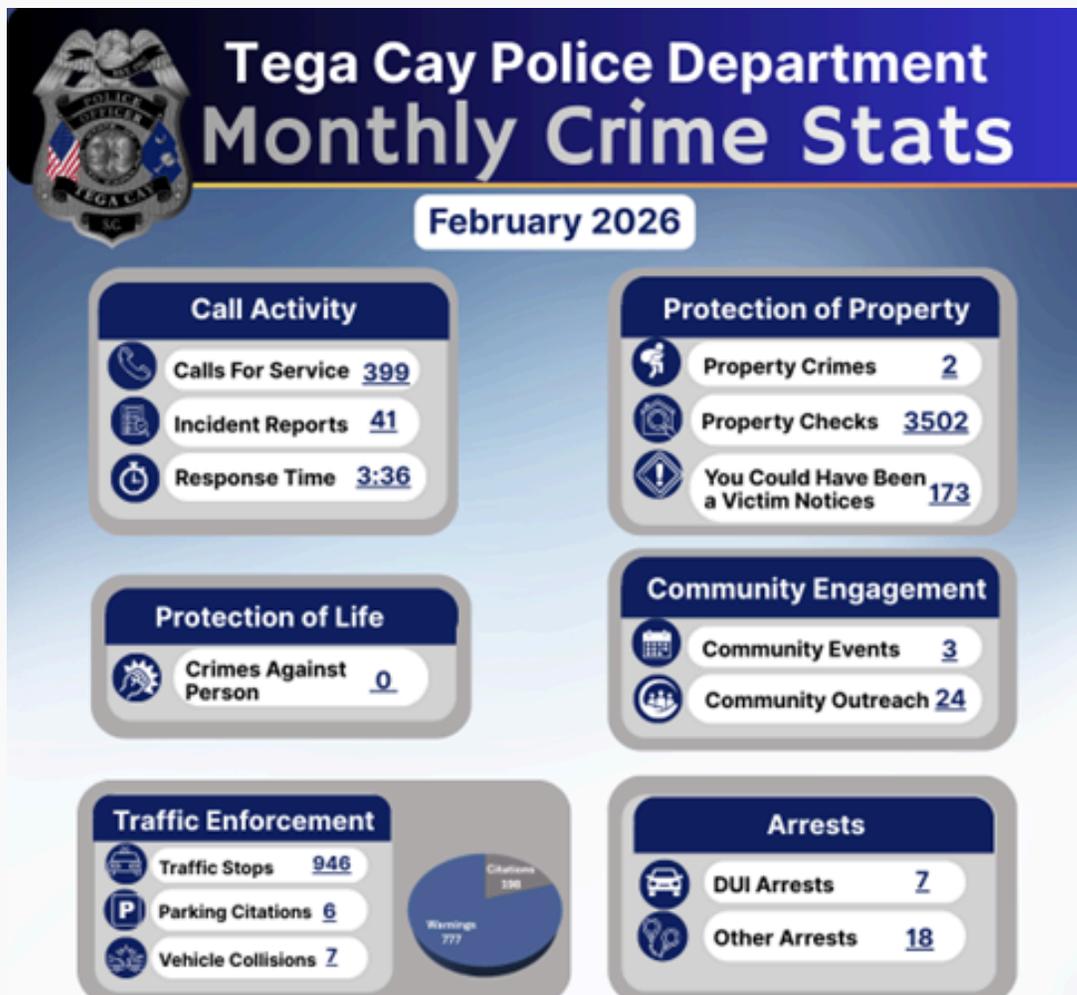
Fire Department (*cont.*)

FIRE SAFETY AND INSPECTIONS

Our fire prevention efforts continued this month with a comprehensive round of safety activities:

- **Fire Safety Inspections** - Conducted fire safety inspection in all businesses and municipal building within our jurisdiction.
- **Pre-Fire Plans** - Completed updating pre-fire planning documentation for all commercial and municipal properties.
- **Hydrant Flow Testing** - started last week in our community. Please stop and say hello if you see our firefighters, and as always watch for first responders working in the roadway.

Police Department





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Police Department (*cont.*)

Congratulations to Lt. Bowling and Sgt. Echtenaw on completing the FBI Command College. Command College is a week-long high-level executive leadership program hosted by the FBI Columbia field office for law enforcement leaders in South Carolina and North Carolina.

Thank you to everyone who attended the Public Safety meeting. We had a great turnout and hope to see even more community members at our April meeting to discuss the first quarter of 2026.

We would also like to thank everyone who has tuned in and listened to our new podcast, Protect and Connect. We have now released two episodes and look forward to connecting with our community members and sharing information with them about our organization.

Thank you to everyone who attended the first Your City, Your Safety educational meeting on e-bikes this past Saturday. For those who couldn't attend, they will discuss this topic on the next podcast episode on Friday and share the information there as well.

Officers will complete Spring In-service training this month. Officers received training in Defense tactics, emergency vehicle operations, firearms qualification, a review of the use-of-force policy, tourniquet application, stop-stick deployment, mock traffic stops, and ethics.



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Police Department (*cont.*)

UPCOMING EVENTS

Tomorrow, Chief Crosby will be attending the Carolina Crime Reduction Task Force, and this meeting will focus on Juvenile Crime Reduction.

Chief Crosby and Officer McCormack will attend the Law Enforcement Community Engagement Training Summit in Rock Hill on April 1. The summit will feature a variety of training topics and speakers and will provide insightful ways for law enforcement organizations to learn strategies for professionalizing, fostering, and maintaining successful community engagement activities from law enforcement and community leaders throughout the country.

As a reminder, Hoppin with the PoPo will be on March 27. Join us for arts and crafts and get your picture taken with the Easter Bunny.

Also, Self-defense classes are being offered for youth girls and adult women on April 28 at Gold Hill Middle School. You can find more information or register on our website. April 16 will be High Five Friday at Gold Hill Elementary School & April 17 will be High Five Friday at Tega Cay Elementary School. Officers will greet the students with a High Five as they arrive to school!