

Setting Up Mobile Passes for Your Family

If you've purchased a Resident or Non-Resident Family Membership, you can **share mobile access with up to four additional family members**.

Follow the steps below to send their passes.

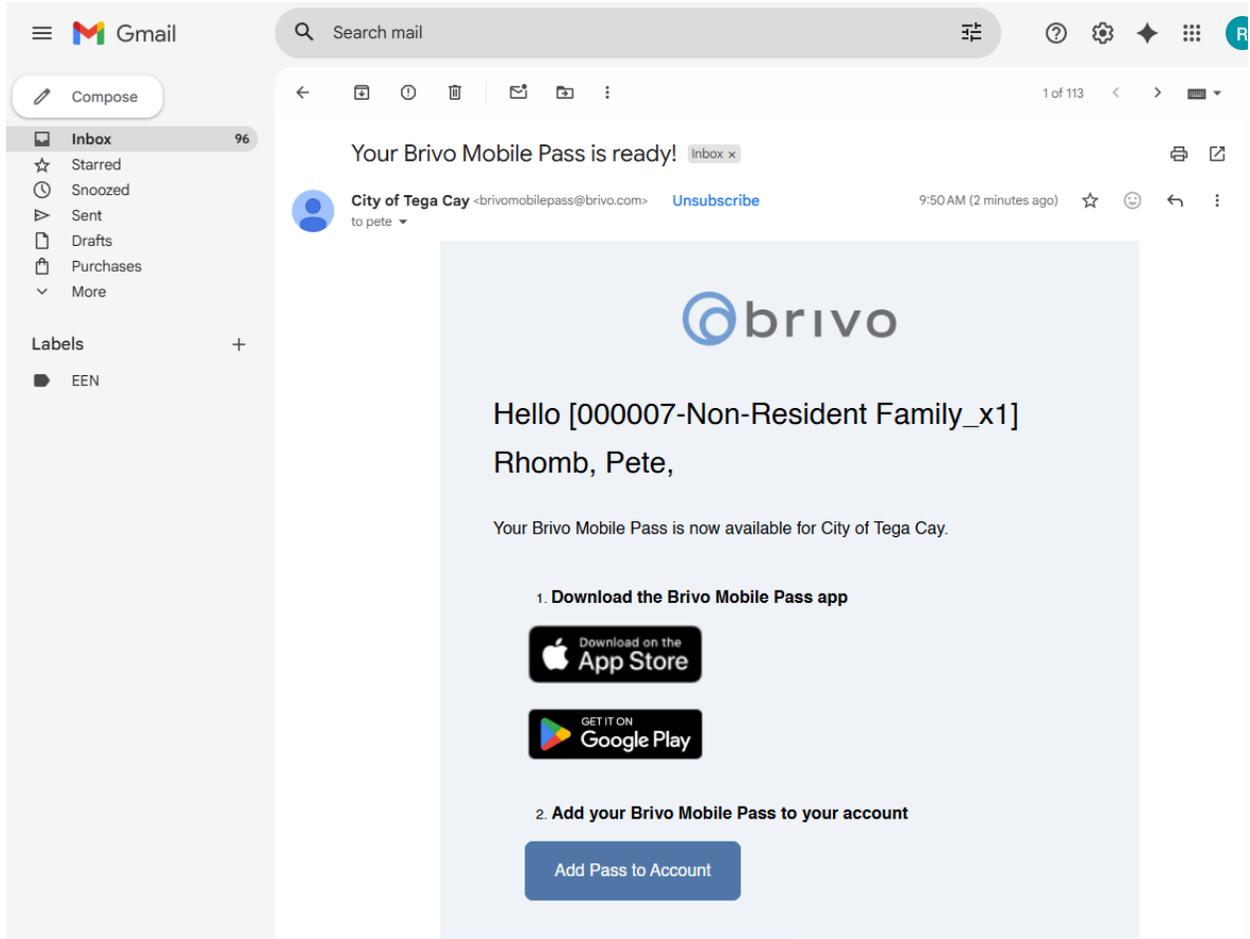
1. Go to tegacaysc.rhombnow.com and log in to the account you created when you bought your membership.
2. After you log in, find the Active/Pending Credentials section.
3. Click the green button "Assign Digital Credential (Brivo Pass)".

The screenshot shows the user account page for Joe Rhomb. The user's email is testing@rhombnow.com. The account was created on Sep 17, 2025 at 12:02 PM and the last login was on Nov 19, 2025 at 9:47 AM. There are buttons for Redeem Gift Card, Change Password, Enable Two-factor Authentication, and Edit User Profile. The Waiver Info section shows the date signed as Nov 19, 2025 at 9:35 AM, signed by Rhomb Testing, and participants as Testing Rhomb. There are buttons for View/Print Signed Waiver and Update Waiver. The Payment Method section is partially visible. The Active/Pending Credentials section shows a table with one entry: Non-Resident Family (x1) starting on Wednesday, Sep 17, 2025 and ending on Wednesday, Sep 16, 2026. A green button 'Assign Digital Credential (Brivo Pass)' is highlighted. The Memberships section shows a table with various membership types and their status, start date, and next billing date. The Order History section shows one order from 09/17/2025 with order number 000007, total \$0.00, and status PAID.

4. A window will pop up. Enter the family member's email, first name and last name and click "Send Digital Credential Invite".

The screenshot shows the 'Assign Digital Credential' pop-up window. It displays the related purchase as 'Non-Resident Family (x1) starting 9/17/25'. Under 'Existing Digital Credentials for this Purchase', it lists '1. joe@rhombnow.com'. The 'Email Address for Digital Credential Invite' field contains 'pete@rhombnow.com'. The 'First Name' field contains 'Pete'. The 'Last Name' field contains 'Rhomb'. At the bottom, there are 'Assigned: 1 of 5', 'Cancel', and 'Send Digital Credential Invite' buttons.

- The family member will then receive an email with instructions on how to redeem their mobile pass.



- Repeat these steps for up to four family members.