



# City Manager's Report

April 14, 2025

## Development Services

- The Open House for the Comprehensive Plan, held on April 7th, was a tremendous success—thank you to everyone who attended and contributed! The Steering Committee is planning to hold its first meeting in late April or early May, depending on member availability.
  - We're also anticipating the resubmission of development plans from Main Street developers by Wednesday, April 16th, as they work to address staff feedback. If all goes smoothly, we're looking forward to breaking ground within the next month or so!
- 

## Fire Department

- The Public Safety event, jointly hosted by the Fire and Police Departments on April 9th, had a fantastic turnout—thank you to everyone who joined us and participated in the great conversations!
  - A few weeks ago, the Department also took part in Career Day at Tega Cay Elementary, where team members had the chance to connect with every student in the school. We're excited to keep the momentum going—this Wednesday, April 16th, the Department will be joining Gold Hill for their Career Day as well.
  - In other updates, hydrant flow testing has officially wrapped up. The team is now focused on plan reviews and follow-up inspections to ensure everything stays on track.
- 

## Public Works Department

- Sign replacement across the area has been completed—huge thanks to our team for their hard work and dedication in getting the job done!
  - We've also officially put the sidewalk replacement project out to bid. The bid opening is scheduled for April 29th, and we anticipate bringing the project to Council for award at the May 19th meeting.
-



# City Manager's Report

April 14, 2025

## Parks & Recreation

- Our Maintenance Staff has been hard at work over the past month completing several park improvement projects. Pitcairn Park received a major facelift with the dock, pavilion, and pavilion flooring all freshly repainted. In addition, gutters and an irrigation system were installed, with new sod scheduled to go in later this month. At the Beach & Swim Center, staff stabilized the shoreline and laid new sod along the walkway for a cleaner, safer look. Visitors may have also noticed the upgraded bathrooms at Runde Park and Turner Field—thank you to our team for these much-needed enhancements!
  - We're excited to share that renovations to the pickleball courts are set to begin this Thursday on the current tennis court side. This side will be closed starting Thursday until further notice. Weather permitting, we anticipate completion by the end of the month. Renovations on the existing pickleball court side are slated to begin in May, again depending on weather conditions.
  - A big shoutout to the Lakeridge Trail Club and other amazing volunteers who came out this past weekend to help clear debris along the Catawba River and surrounding wooded areas—your efforts make a big difference!
  - Mark your calendars: the Beach & Swim Center pool will officially open on May 3rd! Be sure to register for your pool membership either online or in person at the Parks & Recreation office.
  - And speaking of sunny days ahead—summer camp registration is now open! To register or learn more, visit the Parks & Recreation webpage or stop by the office.
  - Lastly, Events Manager Caroline Hasty would like to extend a warm invitation to everyone to join us at the Best Dam Food Festival on Saturday, May 10th, at Catawba Park from 2:00 PM to 10:00 PM. Come enjoy live music, delicious eats, and great company—we hope to see you there!
-



# City Manager's Report

## Police Department

April 14, 2025

- The first quarter of the year has been a busy and productive one, with notable increases across several key areas of public safety activity.
- Parking enforcement saw a 311% increase year-to-date, with 37 citations issued—23 of those at Windjammer alone. Traffic stops rose by 36%, with nearly 500 more stops than the same period last year. We also saw a 50% uptick in citations and a 41% increase in warnings. Most importantly, accidents are down by 24%, a great indicator that our proactive efforts are making a difference.
- Property checks have increased by 29%, with over 1,100 additional checks completed, helping us keep neighborhoods and public spaces secure. Calls for service from the public jumped 32%, totaling 306 more calls compared to last year. Detective-assigned cases rose 52%, reflecting both increased community engagement and case follow-through.
- Our team also stayed actively involved in the community, participating in eight events this quarter to continue strengthening our relationships with residents and local partners.
- We're proud to report an average response time of just 3 minutes and 45 seconds, keeping us ahead of our 4-minute target—even with the increase in calls and activity.
- Additionally, we received only two formal complaints in Q1, both of which were either unfounded or resulted in officer exoneration—further reinforcing the professionalism and integrity of our team.
- Our License Plate Recognition (LPR) technology continues to be a vital tool in tracking vehicle activity across the city. In Q1 alone, our cameras captured:
  - 920,426 plates in January
  - 1,031,021 plates in February
  - 1,137,256 plates in March
- This steady increase reflects growing vehicle movement and highlights the importance of continued investment in public safety technology.
- We're off to a strong start in 2025 and look forward to continuing our mission of serving and protecting the community with dedication and excellence.



# City Manager's Report

April 14, 2025

## Utilities Department

- The team has completed the upgrades to the lift station on Seven Coves.
-