



City Manager's Report

October 21, 2024

Administration

- We are embarking on a redesign of our website, typically a 6–8 month process, but we aim to expedite this initiative. Our Municipal Clerk is actively reformatting various pages to enhance navigation for all information seekers. Soon, we will introduce a chatbot, affectionately named Connie, to assist visitors in quickly locating the information they require. Our objective is to empower our residents, customers, and business owners, effectively creating a virtual City Hall through our website.
- Deer sterilization operations commenced this evening, with our contractor estimating a 10-14 day timeline to surgically sterilize 200 deer. Some homeowners have graciously granted access to their properties; otherwise, operations will occur on City property.

Development Services

- Lakewood recently took the step of resubmitting the preliminary plat just last Friday. This action is an important part of the ongoing process, and a technical review will be organized in the near future to assess the details and ensure everything is on track
 - The highly anticipated Evolve permit system has officially opened its doors to the public, marking a significant milestone in streamlining our processes. As part of this exciting development, we are thrilled to announce that the installation of the Business License module is currently underway. This module promises to enhance user experience and simplify the application process for businesses, ensuring that everything is as seamless and efficient as possible.
 - Our website has been refreshed with [detailed guides on building permits](#), and we are in the process of incorporating zoning information.
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Fiber Update

- Comporium is broadening its services along Tega Cay Drive, covering Windward, Chelsea Day, Tara Tea, Suwarrow, Mariana, and Riley Lane, with Trench Co diligently handling the execution of the work.
- Currently, Google Fiber is not conducting any work in any of the neighborhoods with the City.
- For additional information and contact numbers, please visit the [Fiber Project Information](#) on our website.

Fire Department

- We want to express our heartfelt gratitude to the incredible Fire Department and all the wonderful individuals who contributed to the effort of bringing essential supplies to Western North Carolina. Donations can be directed to the North Carolina Disaster Relief Fund, Feeding the Carolinas, and Samaritan's Purse Disaster Relief.
- The open house on the 13th was a resounding success, thank you to all the attendees.
- We are currently organizing a smoke alarm blitz for the upcoming month.
- Requests for [smoke alarm inspections](#) and [station tours](#) can be submitted via our website under City Services.

Police Department

- The School Resource Officer (SRO) position at GHES has now been filled. The newly appointed officer is participating in SRO training this week and next, before officially joining the school community.
- The Camp Cadet golf tournament was a hole-in-one of a success!
- This evening, National Night Out took place at Tega Cay Elementary School, uniting the community and first responders with an impressive turnout.



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Parks & Recreation

- City Management, Chief Hasty, and Dustin Overton are diligently working on the next steps regarding the soccer complex following the flood. The multipurpose field has been converted into soccer fields to ensure the completion of the fall season, while the other two fields will require full replacement. We anticipate receiving quotes later this week and are in communication with SCEMD and SCMIRF regarding property and liability insurance.
- We welcomed our new team lead, Jeremy, to the department as he joined us today for his first day.
- Pumpkin Palooza is scheduled for the week of October 28th. Entries must be submitted by the end of this week at City Hall, with online registration also available. We look forward to a strong turnout for this inaugural event, which promises to beautify the Memorial Garden.
- Join us for Boos & Ghouls on the 31st (Trunk or Treat) from 5:30 PM to 7:30 PM at the Glennon Center. We need more volunteers to provide trunks; please contact Caroline Hasty.
- A River Sweep by River Keepers is planned for November 2nd; access remains closed due to debris, but we are coordinating with Duke Energy to potentially reopen it by that date.
- Requests for bids (RFBs) have been published for resurfacing/conversion of Pickleball courts, youth sports photography, and youth sports uniforms, with all submissions due by December 5th.

Public Works

- Brush pickup is currently in progress, and we are approaching the end of the storm-related debris collection. We will soon transition back to our regular curbside debris collection.
- Leaf collection commenced today; please ensure that leaf piles are kept separate from other debris, vehicles, and mailboxes.
- Crews have begun hanging Christmas lights; we kindly ask for your caution when encountering our teams working in the medians.



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Utilities

- The Utilities Department has successfully completed a significant installation on Calming Way, featuring a new force main and tie-in.
 - Congratulations to Sheldon Russel on his promotion to Assistant Utilities Director and to Dennis Blayney on his recent elevation to Collection and Distribution Manager. Both individuals are performing exceptional work, and we are excited about their new roles.
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